

# SYSTEM REQUIREMENTS

Using the TotalMD or DentiMax software solution is easy, because all it requires is a typical PC and Internet access. For best results, we post the following PC and Internet requirements, which you should consider in establishing access for your office, home, and other locations. As with all software, these requirements will change periodically as technology advances. **All software solutions offered by DentiMax, LLC (including TotalMD and DentiMax) generally support the 2 most current desktop versions of Microsoft Windows.** Please refer to this page at any time for a list of current requirements.

## PC Requirements

- Pentium 4 class or better
- 1 GB RAM or higher recommended
- 800 x 600 screen resolution or better
- Any version of Windows XP or Vista desktop operating systems
- Broadband Internet connection (see specifications below)
- No support for Windows 98

## Peripherals

- Windows compliant printer

## Internet Access Requirements

PCs will need access to the Internet either directly or through a local area network. Most business broadband accounts can service these needs very inexpensively; typical connection types include DSL, Cable, Wireless, or fractional T1 lines. (Note that Satellite service is not recommended, as latency is usually unacceptable.) Your connection should meet the following minimums:

Number of concurrent users (sharing this connection)	Recommended Tested Speed	
	Download	Upload
1-5 concurrent users	512 Kb/s	256 Kb/s
6-10 concurrent users	768 Kb/s	384 Kb/s
11-20 concurrent users	1024 Kb/s	384 Kb/s
21-30 concurrent users	1.5 Mb/s	512 Kb/s
More than 30 concurrent users	T1 or higher	
Latency Test Average	< 100 ms	

## Additional considerations

- **Heavy usage:** If you are a billing office, you should consider the next higher level of recommended speeds for your office size.
- **Other Internet traffic:** The speeds recommended pertain to the DentiMax applications only. If there is additional Internet traffic in the office (web browsing, etc.), you may wish to use higher speeds.
- **Multiple locations:** We strongly recommend an independent Internet connection for each location.

If you have any questions, please do not hesitate to contact us at TotalMD 800-613-7597 and/or DentiMax 800-704-8494